



## Spare Parts Service Guide

**Product Type/ Category:** Notebook

**Product Name / Model:** APD Nomada

1. **Purpose:** This document is intended for use by purchasers and service providers. It provides the basic instructions to obtain spare parts available after the end of production of the product.

2. **Related length of time:** 5 years, after the end of production of the product.

### 3. List of spare parts

- CPU
- Memory RAM
- Storage SSD
- Battery
- WLAN card
- Power adapter
- Fan & heat sink

### 4. Instructions to order/purchase spare parts

- Contact to APD services:
  - o Email: [repuestos@gapd.es](mailto:repuestos@gapd.es)
  - o Phone: 91 422 98 14
- Provide the following information:
  - o Customer info
    - Customer name
    - Address
    - DNI
    - Phone
    - Email
  - o Product model and serial number
  - o Spare part info

## **5. General Terms and Conditions:**

- Spare parts will be available for a period not greater than five years after the end of production of the product.
- The service is applicable throughout the national territory in Spain.
- If any spare part is not available in APD stock or is not commercially available, spare parts with similar original specifications will be made available to users.
- The service is applicable only for original parts installed by APD.
- Any other document agreement/compliance between APD and the users of the service for the supply of spare parts shall prevail over this service.